

**Many problems can be resolved by reporting them to Palm Beach County Code Enforcement or other county agencies which in many cases have more authority than the homeowners association. The code enforcement number is 561-233-5500.**

The following information is from the web site of the Palm Beach County Planning Zoning and Building Department. <http://www.pbcgov.com/PZB/CodeEnforcement/protect.htm>

**Overgrown lots:** County ordinance prohibits accumulations of waste, yard trash, or rubble and debris, uncultivated vegetation greater than 7 inches in height, and/or Brazilian Pepper, within 25 foot of adjacent, developed property. Complaints must be in writing, and the complainant must be adjacent to the property being complained about.

**Inoperative vehicles:** Inoperative vehicles may not be stored on residential property. Additionally, all vehicles on residential property must be properly licensed, with an exception for one such unlicensed vehicle, so long as it is stored in the side or rear yard, screened from view. Code Enforcement has the authority to tag inoperative vehicles on private property and have them towed from the premises.

**Recreational and commercial vehicles:** Boats, trailers campers and other such vehicles cannot be stored between the street and the housing structure. They may be stored behind the front roofline of the residence, in the side or rear yard areas, provided they are screened from adjacent property (ULDC Article 6). One commercial vehicle may be parked on residential property provided it does not exceed the following requirements: vehicle is registered and licensed; used by a resident of the premises; gross weight, including load, does not exceed 12,500 pounds; height does not exceed 9 feet, including any load, bed or box; and total vehicle length does not exceed 26 feet (ULDC Article 6). [Note Amberwoods regulations prohibit all overnight parking of boats, trailers campers and other recreational or commercial vehicles.]

**Sanitary facilities:** The Property Maintenance Code addresses the requirements for the interior and exterior of housing structures, including lighting, ventilation, hot and cold water supply, electrical outlets and safety requirements. It also addresses damage to structures, including broken windows, torn screens, minimum dwelling space requirements and unsafe structures.

**Trash, debris and other materials:** Residential property may not be used for open storage of inoperative motor vehicles, vehicle parts, appliances, building materials, garbage, waste, trash and debris. It is the responsibility of the owner or occupant to keep the premises free from all such materials (Property Maintenance Code).

**Garbage can regulations:** County ordinance prohibits placement of household garbage or garbage receptacles for pick-up before 3:00 pm the day prior to regularly scheduled pick-ups. Further, garbage receptacles must be removed from the front of the property no later than 6:00 pm the day of pick-up. These restrictions do not apply to yard waste resulting from the maintenance of residential properties.

**Filing Complaints:** If you wish to file a complaint, you may do so by phone or in person any week day between 8:30 a.m. and 5:00 p.m. The Code Enforcement Division offices are located at 2300 N. Jog Road, 2nd floor, West Palm Beach, FL 33411. The phone number is **561-233-5500**. Complete code sections are available from the Publications desk on the first floor.

### **Other Complaints Not Handled by Code Enforcement**

**Air pollution, wells, pools, rodents, vermin, bugs** should be addressed to the Health Department at **355-3018**.

**Loose domestic animals** should be reported to the Animal Care and Control Division at **233-1200**.

**Garbage or trash in the right-of-way**, call Solid Waste Authority at **640-4000**, or Road and Bridge section of Engineering at 233-3950.

**Vagrants, loud music and drug dealing** should be reported to the Sheriff's office at **688-3000**, or **911 (emergencies only)**.

**Illegal dumping activities** should be called to the the attention of the Sheriff's office at **688-3000**.

**For other circumstances**, call the Citizens' Service Center for assistance at **355-4314**.